

Better Design. Better Build. Better Value.

DELIVERY & INSTALLATION REQUIREMENTS

DELIVERY CONTACT

Our dispatch department will contact you (pending on your delivery area and our workload) to book a delivery date which suits both parties.

Dispatch will be in contact a 2nd time, approximately one week before delivery, to complete a "Delivery Questionnaire" with you. This is necessary to ensure a smooth delivery, and for identifying any possible problems the driver may encounter en route to, or at the delivery address.

Please carefully read the following requirements to ensure your delivery runs smoothly.

PAYMENT REQUIREMENTS





Full payment must be received prior to delivery.

We accept Bank Transfer, Debit/Credit Card payments (a surcharge applies to card payments) and cheque.

Our drivers cannot accept any form of payment on delivery. Full payment must be received by 3 days prior to your delivery, so we can ensure prompt arrival of your tank(s).

ON THE DAY OF DELIVERY

We require you, the customer, to arrange sufficient assistance to help our driver unload the tank/s.

All Slimlines	2 people + driver	
225gal - 3,000gal	1 person + driver	
3,500gal - 5,200gal	2 people + driver	
7,000gal - 11,000gal	3 people + driver	

Our driver will need help to unload your tank. Please ensure enough people are available to assist at time of delivery.

If assistance cannot be provided then hire or use of any equipment is at purchaser's expense, eg: crane hire, tractor hire, etc.

DELAYING/CANCELLING YOUR DELIVERY AFTER A DELIVERY DATE IS CONFIRMED

Please let dispatch know as soon as possible should you wish your delivery to be delayed or cancelled once a delivery date has been confirmed. Leaving it too late will impact on other customers scheduled on the same truck. Should you wish to cancel or delay your order **after a delivery date has been confirmed** with you, a cancellation and/or restocking fee of up to 20% may be charged depending on the circumstances. (Please see conditions on clarktanks.com.au website).

PREPARE ACCESS FOR DELIVERY

Please note that our truck and trailer is big - 5m tall, 3.5m wide and 19.5m long, or truck only is 10m long and needs a lot of clear access.

Please check gates, roads, roundabouts, crossings, power lines and overhanging trees on your property so that we can deliver your tank without damage (access permitting). If delivery cannot be made to your site - other hire and crane equipment is at purchaser's expense.

AFTER DELIVERY

It is essential that unless the tank is being installed immediately, 2.5cm of water is put into the tank, or the tank is tied down to prevent it from being blown away or damaged.

Our driver will help to site the tank only if the site is ready and accessible for the truck and trailer combination of 19.5m long, 3.5m wide and 5m high. Please ensure that you notify our dispatch department prior to delivery if there is sufficient space for the truck and trailer to be turned around (a minimum of 50m turning space is required) and also of any obstacles (eg. low power lines, etc.) that the driver will need to consider.

PLEASE NOTE: the driver has the final decision to assess suitability of the site and will place the tank as near to the pad as safely as possible if they considers the site to be unsafe or not easily accessible.



Thank you for purchasing a Clark Tank!

Installation and Tank Base Preparation Requirements

There is no substitute for correct site preparation.

Correct site preparation is essential to ensure a long and trouble-free life for your tank.

It is essential to have your tank on a **FLAT LEVEL COMPACTED BASE**. The base of your tank must be fully supported at all times.

CONCRETE SLAB

Concrete slab must be at least 25mpa and 100mm (4") thick with F62 mesh halfway through the mix. It should be screeded flat and level with no high or low spots. The finished surface should have a trowelled finish.

TANKS 8,000G (36,000L) AND ABOVE:

- Slab must be at least 150mm thick with 2 layers of F82 mesh 75mm apart and a thickening of 200mm wide and 200mm deep with Y16 reo bar at the bottom of the thickening around the edge of the slab
- Slab must be 32 mpa concrete mix

MOLASSES TANKS must have a concrete slab or suitably constructed tank stand with flat level deck to be considered for warranty.

Water Outlet - to connect your outlet pick up, flexible hose

300mm (12") in length must be placed between the ball valve and other plumbing.

- Water volume of the inlet must equal
- water volume of the overflow
- eg: 2 x 90mm inlets = 2 x 90mm overflows or equivalent.

BOXED IN CRUSHER DUST BASE

Crusher dust bases must be 300mm (12") wider than the diameter of the tank and prepared as follows:

- Remove at least 100mm (4") of natural earth, ensuring the base is flat and level.
- Refill with at least 75mm (3") of crusher dust thoroughly mixed with dry cement powder (for a 4m (13') base, we suggest 2-3 bags of cement powder.
- Once spread, thoroughly compact the crusher dust with suitable compacting equipment, not by any other means.
- Thoroughly screed the surface and ensure the finished surface is perfectly **FLAT AND LEVEL**, free of stones, tree roots, etc. Do not water to set the cement powder, natural moisture will do this when you tank is in position.

NOTE: SAND IS **NOT** ACCEPTABLE.

INSPECT THE BASE REGULARLY

Checking for, and rectifying, any undermining by water run-off or animals burrowing such as toads, mice, etc.

TANK STANDS

Tank stands must be constructed to hold the weight of a full tank (eg: 1000 gallons of water is about 4.5 tonnes).

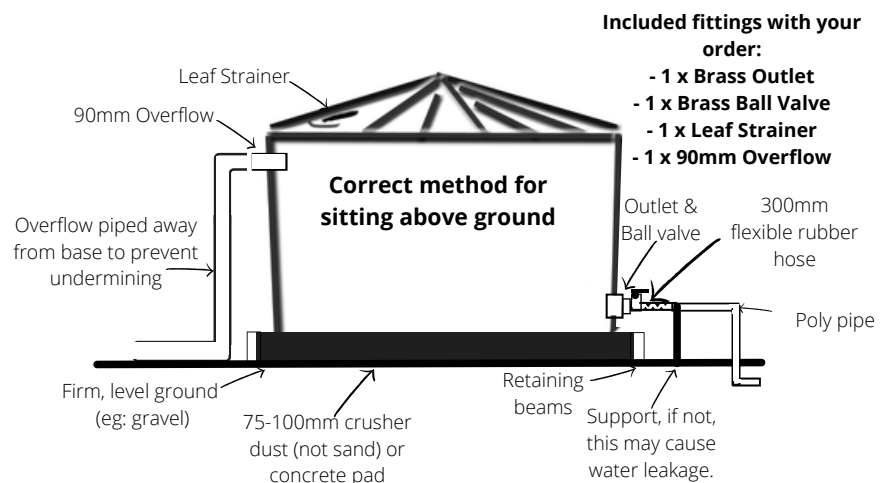
We recommend a hardwood timber decking which is **FLAT AND LEVEL**, with boards spaced no wider than 10mm apart.

- Prepare a stand that has a hardwood decking with gaps no greater than 10mm. Decking should be supported structurally by bearers strong enough to prevent sagging of decking when the tank is full.

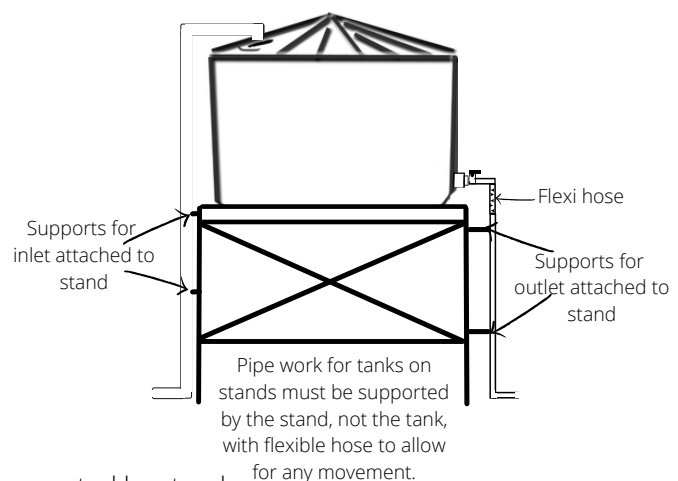
- Tank must be lifted into place by a crane (crane hire at customer's expense).
- Tank must then be tied down to stand.
- Water inlet - we recommend water be directed into the tank through the strainer. Fixed inlets must be supported and have flexible hose fitted. Inlet pipe must be supported by stand.

CLARK TANKS accepts no responsibility for negligence or otherwise, for loss or damage to tanks installed by the customer notwithstanding that the customer has relied upon and followed the recommendations contained herein. These recommendations are a guide only and we do not warrant that the recommendations are accurate or suitable for use by any particular customer or for any particular tank sold.

CRUSHER DUST OR CONCRETE PAD



TANK STANDS



Thank you for purchasing a Clark Tank!